

Accurate Health Systems designed **RegiStar** with leading health care consultants and hospital administrators to make sure every critical step in the registration process is examined. The end result is a 62 point inspection for each audited registration that comes into the **RegiStar** system. Let us show you how the details of where the errors are occurring will lead into registration desk trending for the purpose of departmental training, employee acknowledgements or reprimands and overall registration improvements.



By utilizing the power of this software, you will find dramatic savings in time and a more accurate picture of your registrars' performance. The ultimate goal of increasing cash flow in the revenue cycle by avoiding registration errors will be realized as costly delays in billing and insurance processing will be avoided.

"To get the most comprehensive picture of revenue cycle performance and capitalize on the best opportunities for improvement, key performance indicators must be monitored and trended on an ongoing basis, starting with your registration desk." HFMA Toolbox, 9/2004.

The screenshot displays the RegiStar software interface, which is divided into several functional areas:

- Patient Access Quality Indicator Management Screen:** Located at the top left, it includes sections for Follow-up Reports, Monthly Reports, Import Functions, and Management. It features various filters and data entry fields.
- Northwest Community Hospital Overall monthly results by employee:** A central table showing performance metrics for employees. The table has columns for Criteria Errors, Registrations, Registrations w/Errors, Error Accuracy, Billing Accuracy, and Registration Accuracy. It lists employees such as Anderson, Lattie, and Baer, Kathy.
- Employee Information:** A detailed form on the right side of the interface, containing fields for Demographics (Name, Address, Phone), Insurance Information (Plan Code, Advertiser), and other personal and professional details.
- Emergency Department:** A section at the bottom of the main report area, providing specific data for emergency department registrations.

Benefits of RegiStar

- Eliminate costly delays in billing and insurance processing due to registration errors
- Enable the focus of headcount on higher value tasks
- Registrars' competencies are documented for regular or ad-hoc assessments
- **RegiStar** workflow ensures special case registrations are followed-up upon and not forgotten
- Efficient use of QA Desk's time as the tool may be tuned for each registrars' level of experience

For more information please visit our website www accurathealth.com
Or, call us at 888.AHS.2111