

**Accurate Health Systems** designed **RegiStar** with leading health care consultants and hospital administrators to make sure every critical step in the registration process is examined. The end result is a 62 point inspection for each audited registration that comes into the **RegiStar** system. Let us show you how the details of where the errors are occurring will lead into registration desk trending for the purpose of departmental training, employee acknowledgements or reprimands and overall registration improvements.



By utilizing the power of this software, you will find dramatic savings in time and a more accurate picture of your registrars' performance. The ultimate goal of increasing cash flow in the revenue cycle by avoiding registration errors will be realized as costly delays in billing and insurance processing will be avoided.

"To get the most comprehensive picture of revenue cycle performance and capitalize on the best opportunities for improvement, key performance indicators must be monitored and trended on an ongoing basis, starting with your registration desk." HFMA Toolbox, 9/2004.

The screenshot displays the RegiStar software interface, which is divided into several functional areas:

- Left Panel (Management Screens):** Includes sections for 'Patient Access Quality Indicator Management Screen', 'Follow-up Reports', 'Monthly Reports', 'Import Functions', 'Management', 'Criteria Reports', 'Archive Reports', and 'Production Reports'. It features various filters and data entry fields.
- Center Panel (Northwest Community Hospital):** Shows a table titled 'Overall monthly results by employee' with columns for 'Criteria Errors', '# Account', 'Registrations Audited', 'Registrations w/Errors', 'Error Accuracy', 'Billing Accuracy', and 'Registration Accuracy'. It lists employees like Anderson, Lattie, and Baer, Kathy, along with their respective performance metrics.
- Right Panel (Employee Information):** Contains detailed information for a selected employee, including 'Demographic Information', 'Insurance Information', 'Employee Information', and 'Insurance 2 Information'. It includes fields for name, address, phone, and insurance details.

### Benefits of RegiStar

- Eliminate costly delays in billing and insurance processing due to registration errors
- Enable the focus of headcount on higher value tasks
- Registrars' competencies are documented for regular or ad-hoc assessments
- **RegiStar** workflow ensures special case registrations are followed-up upon and not forgotten
- Efficient use of QA Desk's time as the tool may be tuned for each registrars' level of experience

For more information please visit our website [www accurathealth.com](http://www accurathealth.com)  
Or, call us at 888.AHS.2111